

# Quick Support Fills Labor Gaps for Pharmaceutical Manufacturer

## SHORT-TERM SUPPORT CASE STUDY

### CUSTOMER CHALLENGES



Low Plant Productivity



Shortage of Skilled Technicians



Competitive Labor Market



250,000 sq. ft. production facility ideally has a team of 35 maintenance technicians, but needed help filling their labor gaps.

### ATS SOLUTION

Since ATS has a vast team of national and regional multi-craft technicians that have expertise in maintaining this manufacturer's types of equipment, such as conveyors and robotics, they decided ATS was the right partner to help them quickly overcome their plant challenges.



4 skilled technicians were on-site at the plant within 3 weeks



2 additional technicians were added for a total of 6



Technicians provided both maintenance and operator support

### PARTNERSHIP GROWTH

As a valued partner, the plant manager expressed interest in adding on other services ATS provides.



Expanding maintenance support to 10+ technicians



Upskilling maintenance team with technical training



Implementing Reliability 360<sup>®</sup> Machine Health Monitoring