

# ATS REDUCES DOWNTIME BY 63% FOR SNACK FOOD MANUFACTURER

## CUSTOMER CHALLENGES

Unplanned downtime due to equipment breakdowns.

Inability to recruit and retain technical talent.

High turnover rate resulting in routine maintenance neglect and falling behind schedule.

## ATS SOLUTION

Moving from a reactive to proactive approach

- 1 Increased communication, planning and scheduling to create a path for success.
- 2 Took ownership of recruitment and training to stabilize the maintenance function with a skilled technical workforce.
- 3 Implemented a data-driven approach focusing on preventive maintenance instead of reactive.

## BOTTOM-LINE SUCCESS

Within four years, the 24-member maintenance team achieved significant results.

**63%**

Reduction in unplanned machine downtime.

**85%**

Increase in preventive maintenance completion rate.

**96%**

Retention rate of maintenance technicians.

"ATS has the processes and recruiting knowledge to find top-level maintenance talent – something we can't do. And when a critical machine is down, ATS is there, no matter what time of day."

- Chief Operating Officer

All this resulted in an estimated **\$712,000 in yearly cost savings.**

[CLICK HERE](#) to read the full case study!